



## Winter Crisis, HEAP & PIPP Clients

### As a reminder:

**If you are shut off or have a disconnect notice on your heating source utilities:**

- **Call nightly, Monday - Thursday and Sunday between 5:00pm-7:00pm to schedule an emergency appointment for the following morning. These appointments are between 8:15am and 9:45am. *Applications need to be dropped off 24 hours prior to the appointment.***
- **The Winter Crisis Program ends March 31, 2025. All applications need to be in our system by this date in order to assist you for Winter Crisis.**

**If you are a Fuel Oil or Propane client and are at 25% or less, please come to the HEAP drive-thru with your completed application and let us know what percentage you are at on your tank.**

**If you are a PIPP client trying to reverify, appointments are available for the last week in February now.**

**We are working to serve all our clients with a limited staff. We appreciate your patience and understanding.**

**Appointment Number:  
937-342-3186 option #2**

**HEAP Drive-Thru: 600 W. Main St.**