2024-2025 CLARK COUNTY

Winter Crisis Program (WCP), Home Energy Assistance (HEAP) & Percentage of Income Payment Plan (PIPP)

TO APPLY FOR THE WCP, HEAP OR PIPP PROGRAMS YOU MUST:

- 1) Complete an application (see Where To Get An Application below)
- 2) Submit the completed application with ALL required documents (see Required Document List below)
- 3) **Schedule a phone interview appointment** (see How to Schedule an Interview Appointment below)

WHERE TO GET AN APPLICATION?

Applications can be picked-up and dropped off

Monday-Friday 8:00a-5:00p (Excluding holidays) at:

The E-HEAP DRIVE THRU

600 West Main St., Springfield, Ohio 45504

(follow the signs to the back of the lot)

A **drop-slot for after-hours is also available** on the HEAP building (large building) which is to the right of the drive-thru (look for the slot on the building between the 2 doors).

REQUIRED DOCUMENT LIST:

You must submit the following documents prior to your phone appointment:

- Completed Signed Application
- All household income verification 30 days or past 12 months (read Required Documents Checklist Details sheet attached)
- Picture I.D. for Person Applying
- All Household Citizenship (Social Security Cards or Birth Certificates)
- Electric Bill & Gas Bill

HOW TO SCHEDULE AN INTERVIEW APPOINTMENT:

All appointments must be scheduled by phone or online.

Schedule by phone CALL: 937-342-3186 Option 2 or

Schedule online @: https://app.capappointments.com/

Appointment scheduling is available 24 hours a day.

A live representative is available Monday-Friday between 8am-12pm and 1pm-2pm (Select Prompt #4)

REVISED: 10/17/24

REQUIRED DOCUMENTS CHECKLIST DETAILS

READ CAREFULLY to ensure efficient processing of your application!

You are REQUIRED TO PROVIDE THE FOLLOWING DOCUMENTATION to apply for Winter Crisis Program (WCP), home Energy Assistance (HEAP), AND/OR the Percentage of Income Payment Plan Plus (PIPP) Programs:

- Proof of Citizenship for ALL household members. (Social Security cards, birth certificates or other required documents for proof of legal residency)
- Picture ID card of the primary household member applying.
- Applying for <u>HEAP/PIPP</u>? Provide a current electric AND/OR gas bill.
- Proof of total household income for everyone in the household 18 years or older.
- Income includes: Wages (check stubs must show name of employee, gross income AND
 year-to-date gross income from previous 12 months. IF this information is not obtainable,
 you MUST submit a completed Employment Verification Form—verified and signed by the
 employer. (Form is provided in envelope)
 - Unemployment
 - Utility Assistance
 - TANF, OWF (provide a printout to show activity for the past 12 months)
 - o Social Security Income, SSI, or SSDI payments, Lump Sum pay outs from SSI, SSDI
 - Workman's Compensation (BWC)
 - Alimony
 - o IRA's, Annuities, Other Investments
 - Estate and Trust Settlements
 - Divorce Settlements
 - o VA disability or VA Service Connected or Non-service income statement
 - Insurance payout, Lottery Winnings, Interest Income, Work Study
 - Employment Disability
 - Child Support (provide a printout to show activity for the past 12 months)
 - o PELL Grant Refunds (provide a statement showing the month of your refund)
 - Do you receive Seasonal Income (construction workers, teachers, landscapers etc.)? You
 must provide 12 months of pay stubs with gross year-to-date AND a Seasonal
 Employment Form (form is provided in envelope).
 - Are you Self-Employed (own your own business, receive rental income, provide babysitting or daycare, do home party sales, odd jobs, etc.)? IF Yes:
 - You must provide a copy of your filed IRS form 1040 and Schedule 1.
 - Self-Employment Income and Expense Form for the past 12 months.
 - Most recent 1099.
 - If you did not report taxes, an IRS non-filing letter must be provided from the IRS.

REVISED: 10/17/24

- Have No Income? SEE ZERO INCOME INFORMTION SHEET (form is provided in envelope)
 You MUST to be able to explain how you have been meeting your basic needs for the past 12 months (including how you are paying for housing, purchasing food, etc.).
 - ➤ If you receive food stamp assistance and/or child support, provide a printout to show activity for the past 12 months
 - ➤ If you receive housing assistance (SMHA/HUD), you will need a copy of your lease or a letter from that office stating your rent amount and your utility allowance you received for the past 12 months.
- Establishing new service or transferring service? You MUST call the utility companies first, apply for service(s) and provide new pending account numbers. Is your utility currently off/disconnected? You will be responsible for paying the reconnect fee. Please contact the utility companies to pay fee(s) and submit a copy of receipt(s) in your envelope before scheduled appointment.

ELIGIBLE HOUSEHOLD INCOME GUIDELINES: 175%

1 Person Household	\$26,355
2 Person Household	\$35,770
3 Person Household	\$45,185
4 Person Household	\$54,600
5 Person Household	\$64,015
6 Person Household	\$73,430
7 Person Household	\$82,845
8 Person Household	\$90,515

ADDITIONAL INFORMATION

- **Are you representing an applicant?** You must provide a <u>notarized statement</u> from them giving you permission to process their application on their behalf.
 - If you are representing an applicant who will NOT be with you on the call during their scheduled appointment, you must provide us YOUR photo I.D. in order for the customer's application to be processed.
- If a customer is medically home bound and there is no one in the household that can represent them for their appointment, and they do not have a family member able to represent them, they can request a Home Visit by calling: 937-342-3186 or email: heap@oicofclarkco.org
- Customer Service numbers:

Columbia Gas: 1-800-344-4077
 Ohio Edison: 1-800-633-4766
 DP&L: 1-800-433-8500
 Vectren: 1-800-227-1376

ALL FORMS AND APPLICATIONS CAN BE FOUND ON-LINE @

WWW.ENERGYHELP.OHIO.GOV

REVISED: 10/17/24



ENERGY ASSISTANCE PROGRAMS APPLICATION JULY 2024 - MAY 2025

Ohio's Energy Assistance Programs can help income eligible Ohioans manage their utility bills. The Home Energy Assistance Program (HEAP), and emergency HEAP provide the benefit directly to a customer's utility bill. The Percentage of Income Payment Plan Plus (PIPP) is an extended payment plan in which customers pay a percentage of their income toward their utility bill each month. If you are looking to improve the energy efficiency of your home to help lower your energy bills, the Home Weatherization Assistance Program (HWAP) or Electric Partnership Program (EPP) can help. For HWAP and EPP, visit energyhelp.ohio.gov to find your local provider and contact them for additional information.

You can apply for the energy assistance programs by visiting energyhelp.ohio.gov and completing the online application, by completing this application and mailing it in, or by scheduling an appointment with your local energy assistance provider or HWAP/EPP provider. Applications completed online or by mail can take up to 12 weeks to process.

Here's what you'll need to complete this application:

- Proof of citizenship for each member of the household.
- Proof of income for each member of household for either the previous 30 days or 12 months.
- Copies of your most recent utility bills.
- Disability verification (if applicable).

A household is defined as any individual or group of individuals living together as one economic unit for whom residential energy is customarily purchased in common or who make undesignated payments for energy in the form of rent (Per Section 2603 (5) of the Low-Income Energy Assistance Act of 1981). If you live in federally subsidized housing and have a utility bill in your name, you may be eligible for assistance. A copy of the utility bill or documentation of responsibility (example: copy of your rental agreement/lease or signed letter from your landlord) is required.

For a dwelling unit to be eligible for energy assistance benefits, its primary heat source must be:

- A regulated or unregulated utility (gas and electric).
- A permanent, free-standing fuel tank (oil and propane).
- A legal fireplace (wood).
- A legally vented wood/coal stove or furnace.

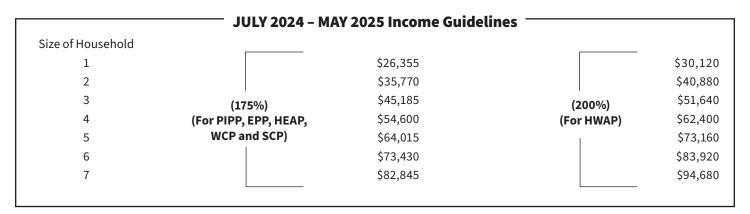
Residents of any licensed medical facility (hospital, skilled nursing facility or intermediate care facility) or publicly operated community residence (example: YMCA) are not eligible. Boarding/rooming houses, group homes or emergency shelters are also not eligible.

If eligible, the HEAP benefit amount will depend on federal funding levels, how many people live with you, total household income and the main fuel used. In most cases, benefits are applied directly to the heating bill by the utility company. If you are reverifying your PIPP amount, it will be based on either 10% or 5% of your total household income for the past 30 days, depending on your heating source.

These are the programs you can apply for with this application:

• Home Energy Assistance Program (HEAP).

- Home Weatherization Assistance Program (HWAP).
- Percentage of Income Payment Plan Plus (PIPP).



When determining households up to seven members for HEAP, SCP, and WCP, 175% of the Federal Poverty Guidelines (FPG) is used. For HEAP, SCP, and WCP households over eight members,60% State Median Income (SMI) is used. PIPP for all household sizes is 175% of the FPG. When determining 200% of the FPG, households with more than eight members must add \$10,760 for each additional member.

How can I check the status of my application?

To check the status of your application, please visit <u>energyhelp.ohio.gov</u> and create an account. **Please note: HEAP benefits will be applied to your utility bill starting in January 2025.**

If you have questions, please contact your local energy assistance provider or send us a message by visiting <u>energyhelp.ohio.gov</u> and clicking "contact us."

Accepted Citizenship Documentation (DO NOT SEND ORIGINAL DOCUMENTS)

Proof of U.S. Citizenship Proof of Legal Resident/Qualified Alien 1. Birth Certificate/Hospital Birth Records/Birth 1. Naturalization Papers/Certifications of Citizenship **Registration Card** 2. INS ID Card 2. Baptismal Records 3. Alien Registration Cards/Re-entry permits (Only when place and date of birth is shown) 4. INS Form I-151, IR1-9, or I-551 (Form I-151 will not be valid after August 1, 1993) 3. Indian Census Record 5. INS Form I-94 if annotated with either: a) Sections 203(a)(7), 207, 208, 212(d) 4. Military Service Record (5), 243(h), or 241(b)(3) of the Immigration and Nationality Act: or b) One or a 5. U.S. Passport combination of the following terms: Refugee, Parolee, or Asylee 6. Permanent Visa INS Form G-641, "Application for verification of Information 6. Verified Citizenship for Ohio Works First (OWF) Program from INS Records," when annotated at bottom by INS representative as lawful admission for humanitarian reasons 7. Voter Registration Cards 7. Documentation that alien is classified pursuant to Sections: 101(a)(2), 203(a), 8. Social Security Cards 204(a)(1)(a), 207, 208, 212(d)(5), 241(b)(3), 243(h), or 244(a)(3), of the Immigration (Social Security Cards administered by Social and Nationality Act Security Administration that are valid for work authorization status only will not be accepted for 8. Court order stating deportation has been withheld pursuant to Section 241(b) citizenship verification) (3) or 243(h) or of the Immigration and Nationality Act 9. INS Form I-688

Accepted Proof of Income

Payment printout/ statement from issuing agency Payment printout/ statement from Payment	Fixed Income	Earned Employment Income	Supplemental Income	Other Sources of Income	Other Earned Income
Copy of check or bank statement including deposit Most recent filed IRS Form 1040 or Tax Transcript Most recent IRS Form 1099 Seasonal Employment	Payment printout/ statement from issuing agency Copy of check or bank statement including deposit Most recent filed IRS Form 1040 or Tax Transcript Most recent IRS Form 1099	received 30 days from the date of the application that include gross and year-to-date amounts received (including active military pay) Completed and signed Employment Verification Form* Payroll Printout Most current pay statement (Leave and Earning Statement (LES))	amount letter ODJFS documents/ eligibility letter with amounts and dates Most recent IRS Form 1099 Housing Authority Documentation Pay stubs received within the previous 30 days from the date of the application Payment printout/ statement from issuing agency	Financial Institution Copy of check or bank statement showing deposit Most recent IRS	the date of the application Self-Employment Income and Expense Form* for the previous 12 months Most recent filed IRS Form 1040 and Schedules Most recent IRS Form 1099 Seasonal

Privacy Act Notice

DISCLOSURE: The disclosure of Social Security numbers is mandatory to receive HEAP benefits.

AUTHORITY: 45 CFR 96.84 (c); 42 U.S.C. 405(c)(2)(C)(i)

USE: The state will use Social Security numbers in the administration of the Home Energy Assistance Program to verify information supplied on the application to prevent, detect and correct fraud, waste, and abuse. The information is also used to respond to requests for information from agency programs funded by block grants to states for Temporary Assistance for Needy Families or agencies requesting information for child support or to establish paternity. The applicant may be held civilly or criminally liable under federal or state law for knowingly making false or fraudulent statements.

Primary Household Member Personal Information Section*

Enter the information completely. Do not send originals. PLEASE USE DARK BLUE OR BLACK INK.

<u>Failure to fill out the application completely, provide all the required documentation and sign the application (on the last page) will delay the processing of your application.</u>

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Date Received							
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First Name*		M.I.		Last Name*										
Social Security Number*	U.S. Citizen / Legal Resident (Qualified Alien)*		Military Sta	itus			Date o	f Birth (I	MM / D	D / YY	/YY)*			
	Yes No		Acti	ve Veteran	No M	ilitary Service						\perp		
Disabled* Yes No Gend	der Female Male	Ethnicity	<u>y</u>	Hispanic, Latino o	r Spanish (Origins N	lot Hispa	ınic, Latir	no or Sp	panish	n Origir	15		
Race American Indian/Alaskan Nation	ive Asian				Nati	ive Hawaiian/Othe	er Pacific	Islander	r					
American Indian/Alaskan Natio	ive & Asian/White	!	Other Multi-Race											
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American Indian/Alaskan Nati	ive & White Black/Africa	ın Americar	n/White											
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(SNAP) / Food Stamps	HUD-VASH				Othe	er								
Affordable Care Act Subsidy	Permanent S	Supportive	Housing											
Child Care Voucher														
Family Type Single Parent/Male	Non-related Adults with Children	Housi	ng Type	Own	Residence	e Structure	Пм	obile Ho	me					
Single Parent/Female	Multigenerational Household		8 71	Rent				ingle-Fan						
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Two-Parent Household	Other							ulti-Fam						
Single Person							Шм	ulti-Fam	ily High	1 Rise	(4 stori	es or m	ore)	
Email Address		Phone Nu	mber (including ar	ea code)										
			Phone Number (including area code)											
Preferred Method of Contact Email Pr	Postal		\											
Mailing Address (number and street including route)*			Apt/Lot/Unit/Floor											
walling radios (range and street metalling radio)			7,py 200 of the first of the fi											
City*	State*		ZIP Code* County*											
Is Utility Service Address the Same?* Same as	s above Different (list below)													
Current Service Address (if different from above; number a	and street including route)		Apt/Lot/U	Init/Floor										
City	State		ZIP Code			County								
Do You Receive Rental Assistance?* Yes	No		Landlord	Organization (if yo	u rent)									
Landlord First Name*	Landlord Last Name*		Landlord (Phone Number (inc	cluding are	ea code)								
Landlord Mailing Address (number and street including ro	pute)*		Apt/Lot/L	Init/Floor										
City*	State*		ZIP Code*			County*								

^{*} Indicates information <u>required</u> in order to process your application.

Primary Household Member Income Section*

Failure to fill out the application completely, provide all the required documentation and sign the application will delay the processing of your application.

Fixed Income	Earned Employment Income	Supplemental Income	Other Sources of Income†	Other Earned Income [†]
Social Security Supplemental Security (SSI) Social Security Disability Insurance (SSDI) Pension (Private and VA) Widow/Widower's Benefit Alimony Black Lung Pension Lump Sum payout from these sources	Wages Active Military Pay	Unemployment Utility Assistance Workers' Compensation Employment Disability Payout Strike Benefit	I I Capital Gains	Self-employment (includes owning own business, babysitting, home party sales, odd jobs, Ohio Electronic Child Care, etc.) Seasonal employment (includes teachers, construction workers, etc.) categories MUST provide as of income documentation
Gross Income for the Past 30 Days	Gross Income for the Past 30 Days	Gross Income for the Past 30 Days	Gross Income for the Past 30 Days	Gross Income for the Past 30 Days
Gross Income for the Past 12 Months	Gross Income for the Past 12 Months	Gross Income for the Past 12 Months	Gross Income for the Past 12 Months	Gross Income for the Past 12 Months \$

Household Members and Income Section

If you have additional household members (anyone living in your household at the same address), please complete Household Members and Income Section of the application (this section), on pages 2–4. If you have more than five household members, print an additional household member section page from <u>energyhelp.ohio.gov</u> or pick up another application at your energy assistance provider.

Full Name*			Social Securi	ty Numb	er*		Da	ate of Bir	rth (MM /	DD/YYYY)*		
Relationship to person applying													
Disabled* Yes No	Gender Female Ma	le Ethnicit	ty Hi	spanic, L	atino or Spanish O	rigins	Not His	spanic, Lat	tino or Sp	anish Origi	ns		
Race American Indian American Indian Black/African An American Indian	ian/White ack/African American ack/African American/	White	Ot	ative Hawaiian/ ther Pacific Islande ther Multi-Race hite	r	U.S	S. Citizen ,		<mark>sident (Qua</mark>	<mark>ılified Al</mark> No	lien)*		
Fixed Income	Earned Employment Income	Supplemental Inco	ome		Other Sources o	f Income†		Ot	ther Earn	ed Income	ţ†		
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Gross Income for the Past 30 Days	Gross Income for the Past 30 Days	Gross Income for the	he Past 30 Day	rs	Gross Income fo	r the Past 30	Days			me for the	Past 30) Days	\$
\$	\$	\$			\$			\$,				
Gross Income for the Past 12 Months	Gross Income for the Past 12 Months	Gross Income for the	e Past 12 Monti	ns	Gross Income for	the Past 12 M	onths	Gr \$		ne for the P	ast 12 N	/onth	s

Household Members and Income Section - Continued

Fill out the table below for all household members. Use additional section (on page 4) as needed for other household members with income.

Full Name*			Social Security Number* Date of Birth (MM / DD / YYYYY)*						/YY)*				
Relationship to person applying													
Disabled* Yes No	Gender Female Mal	le Ethnici	itv	Hispanic, I	Latino or Spanish O	rigins	No	t Hispani	c, Latino or	Spanish O	rigins		
			- -									*	
	n/Alaskan Native Asi				ative Hawaiian/ ther Pacific Islande	r		U.S. Cit	izen / Legal	Resident (Qualified No	Alien)*	
Black/African Ai	merican	an/White ack/African American		o	ther Multi-Race] res	NO		
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Fixed Income	Earned Employment Income	Supplemental Inco	ome		Other Sources o	f Income ¹			Other Ea	rned Inco	ome		
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Widow/Widower's Benefit		Strike Benefit			Payout / Lot	tery Winni	ngs)		cons	struction	workers, e	etc.)	
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Full Name*			Social S	ecurity Numl	ber*			Date	of Birth (MN	//DD/Y\	(YY)*		
Relationship to person applying													
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	n/Alaskan Native Asi				ative Hawaiian/ ther Pacific Islande	r		U.S. Cit	izen / Legal	7 I		Alien)*	
Black/African Ai	merican	ian/White		o	ther Multi-Race					Yes	No		
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Employees					Oth C	61							
Fixed Income	Earned Employment Income	Supplemental Inco	ome		Other Sources o	f Income ¹			Other Ea	rned Inco	ome		
Social Security	Wages	Unemploymer	nt		Cash withdr Annuities / 0			s		-employm ludes own		usiness	š.
Supplemental Security (SSI) Social Security Disability Insurance	Active Military Pay	Utility Assista			Interest Inco				bab	ysitting, h	ome part	y sales,	odd
(SSDI)		Workers' Com	pensation		Lump Sum I							illu Care	:, etc.)
Pension (Private and VA)		Employment [ayout	(Estate and Divorce Set				(inc	sonal emp ludes teac	hers,		
Widow/Widower's Benefit		Strike Benefit			Payout / Lot	tery Winni	ngs)		cons	struction	workers, e	etc.)	
Alimony Black Lung Pension					Dividends Capital Gair	ıs	ŧ	These	categori	ies MUS	T prov	ide	
Lump Sum payout from these					Other				s of inco				
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								_					
Gross Income for the Past 12 Months	Gross Income for the Past 12 Months	Gross Income for th	ne Past 12 N	lonths	Gross Income for	the Past 1	2 Mont	hs		ome for th	ne Past 12	Month	S
\$	\$	\$			\$				\$				

Household Members and Income Section - Continued

Fill out the table below for additional household members.
Print additional pages, as needed, for other household members with income.

Full Name* Social Security Number* Date of Birth (MM / DD / YYYY)* Relationship to person applying Disabled* Yes No Gender Female Male Ethnicity Hispanic, Latino or Spanish Origins Not Hispanic, Latino or Spanish Origins Race American Indian/Alaskan Native Asian Native Hawaiian/ U.S. Citizen / Legal Resident (Qualified Alien)* Other Pacific Islander Asian/White Yes No American Indian/Alaskan Native & Other Multi-Race Black/African American Black/African American White American Indian/Alaskan Native & White Black/African American/White Fixed Income Earned Employment Income Supplemental Income Other Sources of Income Other Earned Income Unemployment Cash withdrawn from IRAs / Social Security Wages Self-employment Annuities / Other Investments (includes owning own business, Supplemental Security (SSI) Active Military Pay Utility Assistance babysitting, home party sales, odd Interest Income Social Security Disability Insurance iobs, Ohio Electronic Child Care, etc.) Workers' Compensation Lump Sum Payouts (SSDI) Seasonal employment (Estate and Trust Settlements / Employment Disability Payout Pension (Private and VA) (includes teachers. Divorce Settlements / Insurance Widow/Widower's Benefit Strike Benefit construction workers, etc.) Payout / Lottery Winnings) Alimony Dividends Black Lung Pension Capital Gains [†]These categories MUST provide 12 months of income documentation Lump Sum payout from these Other sources Gross Income for the Past 30 Days Gross Income for the Past 12 Months Full Name* Social Security Number* Date of Birth (MM / DD / YYYY)* Relationship to person applying Disabled* Female Male Ethnicity Not Hispanic, Latino or Spanish Origins Yes Gender Hispanic, Latino or Spanish Origins American Indian/Alaskan Native Asian Native Hawaiian/ U.S. Citizen / Legal Resident (Qualified Alien)* Other Pacific Islander Asian/White Yes No American Indian/Alaskan Native & Black/African American Other Multi-Race Black/African American White American Indian/Alaskan Native & White Black/African American/White Fixed Income Earned Employment Income Supplemental Income Other Sources of Income[†] Other Earned Income[†] Wages Unemployment Cash withdrawn from IRAs / Social Security Self-employment Annuities / Other Investments (includes owning own business, Supplemental Security (SSI) Active Military Pay Utility Assistance babysitting, home party sales, odd Interest Income Social Security Disability Insurance jobs, Ohio Electronic Child Care, etc.) Workers' Compensation (SSDI) Lump Sum Payouts Seasonal employment (Estate and Trust Settlements / Employment Disability Payout Pension (Private and VA) (includes teachers, Divorce Settlements / Insurance Widow/Widower's Benefit Strike Benefit construction workers, etc.) Payout / Lottery Winnings) Alimony Dividends Black Lung Pension [†]These categories MUST provide Capital Gains 12 months of income documentation Lump Sum payout from these Other Gross Income for the Past 30 Days Gross Income for the Past 12 Months Gross Income for the Past 12 Months

Household Deduction	ns Section'	k .			
Total Household Income Deductions (Choose all	that apply)	Attorney fees for estate or trust	Health Care Spending Accou	ints	Reimbursement for work expenses
		settlements	Medicaid Spend Down (ded	uctibles)	Self-employment IRS allowable business expenses
		Child Support paid-out	Medicare Premiums	[Short- and long-term disability
		Health Insurance Premiums	Prescription Plans		
Total Deductions for the past 30 Days			Total Deductions for the past 12 Mor	nths	
\$			\$		
Please note: Documentation of	doduction(s) is roo	quired	т		
Please Hote. Documentation of	deduction(s) is <u>rec</u>	<u>junea.</u>			
Total Household Elic	rible Incom	a Saction*			
Total Household Elig					
Please add the total income rece	eived for each adul	t household member the	n subtract the total house	ehold deduct	tions.
	otal Household Income	Past 30 Days		Past 12 Months	
(add amounts from Household Incon	ne Section on pages 3 & 4)	\$		\$	
Total	Household Deductions	Past 30 Days		Past 12 Months	
(from Household Deducti	ions Section on page 5)	- \$		- \$	
		Total Household Income minus Total H	Household Deductions above	Total Household	Income minus Total Household Deductions above
Tota	l Eligible Income	\$		\$	
If applicable, please explain the difference in the	nast 30 days income from t	the past 12 months income		l	
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
Please note: Income from child energyhelp.ohio.gov. Document					e list of excluded income, please visit
energynetp.omo.gov. Document	ation of excitace	meome may be required t	o complete your applicat	1011.	
Utility Information S	Section*				
How do you heat your home?	atural Gas	Fuel Oil or Kerosene	Electric (Includes base	boards)	
Pr	opane or Bottle Gas (L.P. Ga	as) Coal, Wood, or Pellets	other		
Company/Vendor	Account Number		Costs included in rent? Ye	s No	Shared Meter? Yes No
Account Holder's First Name		Account Holder's Last Name		Relationship to	Primary Client
If you are currently enrolled in PIPP, do you	wish Yes	No	Do you wish to enroll in PIPP and	have a Ye	s No
to reverify on this account?			regulated utility provider?		_
Please provide your electric utili	ty provider inform	ation (if not provided abo	ve):		
Electric Company/Vendor	Account Number	:r	Costs included in rent? Yes	No	Shared Meter? Yes No
Account Holder's First Name		Account Holder's Last Name		Relatio	onship to Primary Client
If you are currently enrolled in PIPP, do you	wish to reverify on this acc	count? Yes No			
Do you wish to enroll in PIPP and have a reg	ulated utility provider?	Yes No			
L	·				

ENERGY ASSISTANCE PROGRAMS APPLICATION JULY 2024 – MAY 2025

Terms of Agreement

I agree

To pay my Percentage of Income Payment Plan Plus (PIPP) amount for my electric and/or natural gas service every month.

To go to my local energy assistance provider or to energyhelp.ohio.gov to reapply at least once a year with updated household information, and income documentation in order to remain eligible.

To contact my local energy assistance provider or go online to energyhelp.ohio.gov to report any changes to my total household income or number of household members, within 30 days of the change.

To accept any energy efficiency programs offered by Development or its designated providers, if eligible.

To allow my utility companies to release my name, address, telephone number, household member information, amount of my utility usage, and total past due amount to Development and agencies performing weatherization services and/or provide other energy related services.

To allow Development to release my name, address, telephone number, household member information, and current status to the utility companies, and other energy assistance providers.

To allow Development to share my usage and demographic data with organizations contracted by Development to evaluate the programs administered by Development.

I understand

I will not be re-verified if I owe any PIPP payments. I must make up these payments by the next billing cycle, or the due date given to me by my utility companies.

If I miss three or more consecutive payments, I will receive a notice on my bill and have one billing cycle after the notice to make up payments or be dropped from PIPP.

If I do not re-verify my income at least once every 12 months, I will be dropped from PIPP.

If I do not make up missed PIPP payments by my stated anniversary date, I will be dropped from PIPP (I understand the PIPP verification and anniversary dates are printed on the utility bills each month).

If I make my PIPP payments in full and on time every month, I will receive a credit for 1/24th of my total past-due amount, and I will not need to pay the difference between my PIPP payment and my actual bill amount.

If I reapply for PIPP and I am not eligible, or if I choose to be removed from PIPP, I can enroll in Graduate PIPP for up to 12 months after the date I am removed and still receive credits toward my past-due amounts owed on my utility accounts.

If I move out of the service area for my gas/electric company, I can enroll in the Post PIPP program to make payments on my closed account and receive credits toward the past-due amounts.

I am legally responsible for all past-due amounts on my gas and/or electric accounts and if I am no longer enrolled in PIPP, the past due amounts will become due. If these past-due amounts are not paid in full, the utility companies may use any standard means of collection for the past-due amounts on my accounts.

I may appeal if my application is not decided upon within 12 weeks. I also may appeal within 30 days if I disagree with my benefit amount or if I was denied assistance.

General Authorization

An applicant who provides inaccurate income or household composition information risks: being dropped from PIPP and/or other energy assistance programs; being ineligible to reapply for 24 months; having arrearage credits added back on to their utility bill; and/or receiving a bill from their utility (ies) for the full account balance.

I authorize the Tax Commissioner of the Ohio Department of Taxation or any agent or employee designated by the Tax Commissioner of the Ohio Department of Taxation as well as the Director of the Ohio Department of Development or any designated agent or employee of the Director, or the Director of the Ohio Department of Jobs and Family Services or any designated agent or employee of the Director, or to the Tax Commissioner of the Ohio Department of Taxation, or any agent or employee of the Director, or to the Tax Commissioner, all of my state of Ohio income tax information. The applicant expressly waives notice of the disclosure(s). The applicant expressly waives the confidentiality provisions of the Ohio Revised Code which might otherwise prohibit disclosure and agrees to hold the Ohio Department of Taxation, the Ohio Department of Development, and the Ohio Department of Jobs and Family Services, and their respective agents and employees harmless with respect to the disclosures herein. This authorization is to be liberally construed and interpreted; any ambiguity shall be resolved in favor of the Tax Commissioner of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development, and the Director of the Ohio Department of Development of Development of Development of Devel

I understand that by signing this application, I grant the Ohio Department of Development, or its authorized providers, access to my bank, employment, public assistance, utility company or other records needed for verification and evaluation of services. I further grant Ohio Department of Development, or its authorized providers, access to any information that I have provided to any other state agency, including but not limited to income information regarding requests for public assistance. I understand that I liling out this application does not guarantee that my household will receive assistance. If I am or become a PIPP customer I understand that I may be included in a group for which electric service is purchased in common. I understand that any authorized provider may rescind an approved payment if information is acquired which determines that my household is not eligible for services according to the rules of each program. I understand that I have the right to appeal. I certify that the information I have provided in this application is, to the best of my knowledge, a true, accurate and complete disclosure of the requested information. I understand that I may be held civilly and criminally liable under federal and state laws for knowingly making false or fraudulent statements.

I declare under penalty of perjury the information submitted in this application is true and correct.

PLEASE SIGN and Drop off at HEAP Drive-Thru or our drop box 600 W. Main St., Springfield OH 45504 X Sign Here Application Date

ZERO INCOME INFORMATION SHEET If you claim ZERO INCOME:

- If you own the home, you will need to provide your most recent mortgage and or property tax paper to show how the mortgage and/or property taxes were paid.
- If a family member or friend have been helping you, a SIGNED letter will need to be provided by the individual and the letter MUST include the following information:
 - The Letter must be dated and include the address and phone number of the individual providing the assistance.
 - The Letter must detail what the individual has assisted you with, and how often they provide the assistance. ***If multiple individuals have assisted you, a letter from each individual is also required with the following information:
 - If money is provided, the letter must state the dates and the amount of money that was provided for the past 12 months.
 - If the assistance is paid on your behalf directly, (bills, clothes, food, etc.), the letter must state the dates and amounts for the past 12 months and must state "No Cash Exchanged"
- If you have been living off of a Tax Return or Savings, you will need to provide a copy of your Tax Return or bank statements that show the money being withdrawn for the past 12 months.
- If you claim that you don't receive assistance from a family member or friend, you
 will be required to provide a Tax Transcript from the IRS (see below for how to
 access Transcripts).
- If you are reporting zero income and were not required to file taxes, you will need to provide a **Verification of Non-Filing Status Transcript** from the IRS. (see below for how to access Transcripts).
- IRS Tax Transcripts can be accessed by:

O Phone: 1-800-908-9946

On-line: https://www.irs.gov/individuals/get-transcript

Appendix VI: Self-Declaration of Income Worksheet

If you have no other way to document your income, please complete all sections below. An incomplete worksheet may delay the processing of your application.

Monetary Support section:

If you are receiving help paying your bills and/or expenses from a non-household member(s), include a signed and dated statement from the person(s) that has their name(s), address, and phone number(s). The statement must show how much money is provided, how often, and if the money is given to you or paid directly to your creditors.

Does your household receive any of the following?	Yes or No	Amount
Supplemental Nutrition Assistance Program (SNAP)		\$
Temporary Assistance for Needy Families (TANF)		\$
Rental Assistance (i.e., Section 8, HUD, Metropolitan Housing)		\$
Utility Allowance (HUD) – Please note if this is paid directly to the utility companies		\$

Explain how the following expenses are paid (Select N/A for any that do not apply) and provide past due bills documenting non-payment.

Bill	Monthly Amount	Gift/Loan (if Other, please explain)
Rent/Mortgage	\$	☐ N/A ☐ Gift/Loan Other:
Food	\$	☐ N/A☐ Gift/Loan Other:
Gas	\$	☐ N/A☐ Gift/Loan Other:
Electric	\$	☐ N/A☐ Gift/Loan Other:
Phone/Cell	\$	☐ N/A☐ Gift/Loan Other:
Car Payment/Insurance	\$	☐ N/A☐ Gift/Loan Other:
Cable/Internet	\$	☐ N/A ☐ Gift/Loan Other:
Personal Expenses	\$	☐ N/A☐ Gift/Loan Other:
Bulk Fuels (i.e., propane, fuel oil/coal)	\$	☐ N/A☐ Gift/Loan Other:
Other Expenses	\$	☐ N/A☐ Gift/Loan Other:

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-	By signing below, I declare under penalty of perjury the information submitted on this worksheet is

By signing below,	declare under penalty of perjury the information submitted on this worksheet
true and correct.	

Signature:	Dates	

Client Letter of Support Form

(This form is needed if claiming Zero Income OR if your Case Manager request during your phone interview)

This form is required for each individual that has assisted the client

Name of Client that Support is for:				
First Name:				
	Name of Perso	on Providing Support:		
First Name:		0 11		
Stroot Addross:		on Providing Support:		
City:	7:p Codo:			
	Zip Code:			
		of Person Providing Support		
Phone Number:				
If Money is prov	ided state the dates and	I the amount of money for the past 12 n	nonths	
, ,			ioninis.	
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
		Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	<u> </u>	Assistance:		
If As	ssistance is Paid on Behalf of	Client Directly (bills, clothes, food, etc.)		
		12 months and must state "No Cash Exchange	d"	
Date:	\$	Assistance:		
Date:	<u> </u>	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:				
Date:	<u> </u>	Assistance:		
Date:				
	\$	Assistance:		
Date:				
Date:	\$	Assistance:		
Signature of person	providing support:			

Appendix VI: Self-Declaration of Income Worksheet

If you have no other way to document your income, please complete all sections below. An incomplete worksheet may delay the processing of your application.

Monetary Support section:

If you are receiving help paying your bills and/or expenses from a non-household member(s), include a signed and dated statement from the person(s) that has their name(s), address, and phone number(s). The statement must show how much money is provided, how often, and if the money is given to you or paid directly to your creditors.

Does your household receive any of the following?	Yes or No	Amount
Supplemental Nutrition Assistance Program (SNAP)		\$
Temporary Assistance for Needy Families (TANF)		\$
Rental Assistance (i.e., Section 8, HUD, Metropolitan Housing)		\$
Utility Allowance (HUD) – Please note if this is paid directly to the utility companies		\$

Explain how the following expenses are paid (Select N/A for any that do not apply) and provide past due bills documenting non-payment.

Bill	Monthly Amount	Gift/Loan (if Other, please explain
Rent/Mortgage	\$	☐ N/A ☐ Gift/Loan Other:
Food	\$	☐ N/A☐ Gift/Loan Other:
Gas	\$	□ N/A □ Gift/Loan Other:
Electric	\$	☐ N/A☐ Gift/Loan Other:
Phone/Cell	\$	☐ N/A☐ Gift/Loan Other:
Car Payment/Insurance	\$	☐ N/A☐ Gift/Loan Other:
Cable/Internet	\$	☐ N/A ☐ Gift/Loan Other:
Personal Expenses	\$	☐ N/A☐ Gift/Loan Other:
Bulk Fuels (i.e., propane, fuel oil/coal)	\$	☐ N/A ☐ Gift/Loan Other:
Other Expenses	\$	□ N/A□ Gift/Loan Other:

By signing below, I declare under penalty of perjury the information submitted on this worksheet is true and correct.

Signature:

Date:

Client Letter of Support Form

(This form is needed if claiming Zero Income OR if your Case Manager request during your phone interview)

This form is required for each individual that has assisted the client

Name of Client that Support is for:				
First Name:				
	Name of Perso	on Providing Support:		
First Name:		0 11		
Stroot Addross:		on Providing Support:		
City:	7:p Codo:			
	Zip Code:			
		of Person Providing Support		
Phone Number:				
If Money is prov	ided state the dates and	I the amount of money for the past 12 n	nonths	
, ,			ioninis.	
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
		Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	<u> </u>	Assistance:		
If As	ssistance is Paid on Behalf of	Client Directly (bills, clothes, food, etc.)		
		12 months and must state "No Cash Exchange	d"	
Date:	\$	Assistance:		
Date:	<u> </u>	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:	\$	Assistance:		
Date:				
Date:	<u> </u>	Assistance:		
Date:				
	\$	Assistance:		
Date:				
Date:	\$	Assistance:		
Signature of person	providing support:			

Appendix VIII: Employment Verification

Employment Verification Form

Employee Name:		Date:			
Occupation:					
Business Name (please print):					
Employee Signature:					
If pay stubs are not available, the client's employer must complete the box below.					
Please submit information to local	Energy Assistance Provider:				
T	o be completed by the Employer O	nly			
Please complete the below information, sign and return to the agency listed above. Your assistance is appreciated.					
Date employment began:	Date first	paycheck issued:			
Date employment ended (if application)	able):				
Date last paycheck was issued:	Gross am	ount of last pay:			
Provide the information below for separate document with that information	the last 30 days, if providing 12 mon	ths of employment attach a			
Date paycheck issued:	Gross pay amount:	Medical/Child Support/Dental/ Vision/HSA Deductions:			
Employer Address:					
Employer Name (print):					
Contact Phone Number:					
Employer Signature (required):		Date:			

Appendix VII: Self-Employment Income and Expense Form

Name of Self-Employed Person:

Self-Employment Income and Expense Form

Failure to complete all sections below, may delay the processing of your application.

Examples of self-employment include owning your own business, babysitting, daycare, home party sales, landlord, odd jobs, rideshare drivers, Ohio Electronic Child Care, selling items on eBay or similar platform, etc.

If you do not file a Form 1040 with the IRS, you must provide an **IRS Verification of Non-Filing Letter,** along with this completed form.

Name of	Business:				_
Type of	Business:				
Busines	s Address:				
	Itemized Business Income			Itemized Business Expenses	
Date	Source	Amount	Date	Source	Amount
(2000)	000.00	7	2 0.00	333.73	7 6
L	12-month Income Total:			12-Month Expense Total:	
		Total Busin	ness Inco	me (Income minus Expenses):	
	Attach additional pages as necessary.				
I certify under penalty of perjury, that this income and expenditure information is true and correct to the best of my knowledge.				ct to the	
Signatur	e:			Date:	
	<u></u>			2 4 601	

Appendix IX: Seasonal Employment Verification

Seasonal Employment Verification Form

Seasonal employees are required to provide **12 months of income documentation**. If pay stubs are not available, the employer **must** complete the information below.

Household members who work on a 12-month contract but will be paid over a period of less than 12 months or are **employees** hired into a position for a short term. They are mostly part-time or temporary workers helping with increased work demands or **seasonal** work arising in different industries.

Local Energy Assistance Provider Contact Information:					
Employee Name:	Date:				
Employee Signature:					
Occupation:					
To be completed by the Employer Only					
Please complete the below information, sign and return to the agency listed above. Your assistance is appreciated.					
Date employment began:	Date fire	st paycheck issued:			
Date employment ended (if applicab	le):				
Date last paycheck was issued:	Gross ar	mount of last pay:			
Provide the information below for document to this form.	r the last 12 months from the	date above or attach a separate			
Date issued:	Gross pay amount:	Medical/Child Support/Dental/ Vision/HSA Deductions:			
EmployerName(print):					
Employer Address:					
Employer Signature (required):	Employer Signature (required): Date:				
Employer Name (print):	Contact Phone Number:				

